



# WARRANTY COVERAGE

## ***Six (6) Year Structural Warranty***

At Diamond C Trailers, we stand behind the quality and craftsmanship of our products. We proudly offer a 6-Year Limited Structural Warranty, ensuring that the structural components of your trailer are free from defects in materials and workmanship under normal use and service.

This warranty applies exclusively to the trailer's structure, including the main frame, cross-members, railings, and sub-frame components, and is valid for a period of six (6) years from the original warranty start date.

Our commitment to durability and performance means you can haul with confidence, knowing your trailer is built to last.

## ***Two (2) Year Comprehensive Warranty***

Diamond C Trailers provides a two-year limited warranty covering all trailer components. This warranty ensures that each component is free from defects in materials and workmanship when used under normal operating conditions. Coverage begins on the original warranty start date.

## ***Limitations of Warranty***

Diamond C Trailers' obligation under this Limited Warranty is strictly limited to the repair or replacement of defective parts. Authorized warranty services may be carried out by an authorized Diamond C dealer, or another approved service provider—with prior written consent from Diamond C Trailers.

This warranty does not cover incidental or consequential damages. Such exclusions include, but are not limited to, loss of use, downtime, lost income, inconvenience, or commercial losses—except where otherwise required by applicable state law.

## ***Transportation Costs Excluded***

All transportation costs associated with delivering a Diamond C trailer to or from a dealer, authorized repair facility are the sole responsibility of the trailer owner. Diamond C Trailers does not cover or reimburse any transportation-related expenses under this warranty.

## Warranty Void

*This Limited Warranty shall be rendered null and void under the following conditions:*

Diamond C Trailers shall bear no responsibility for damage resulting from accidents, negligence, misuse, overloading, or improper application of the trailer or its components. Any use of the trailer in excess of its Gross Vehicle Weight Rating (GVWR), as indicated on the certificate plate, constitutes misuse and will result in the immediate termination of all warranty coverage.

Furthermore, any unauthorized modifications, alterations, or repairs performed without the prior written approval of Diamond C Trailers shall void this warranty in its entirety.

## Warranty Disclaimer

This Limited Warranty is the sole warranty provided by Diamond C Trailers and is offered in place of all other warranties or representations, whether express or implied. Diamond C Trailers makes no additional warranties, including, but not limited to, any implied warranties that the product is suitable for general use or for any specific intended use. No individual or dealer is authorized to modify, extend, or make additional warranties on behalf of Diamond C Trailers.

## To Initiate A Warranty Claim

Please contact your nearest Diamond C Trailers dealer for assistance. Your nearest dealer can be found here: <https://www.diamondc.com/find-a-dealer/#/>

*Be ready to provide the following:*

- Last 6 numbers of the VIN (Vehicle Identification Number)
- Date of purchase
- Proof of ownership (if requested)

**Explain the Issue in Detail:** Describe the problem clearly and accurately. Include when it started, how it affects trailer use, and any signs of damage or malfunction.

**Submit Photos or Documentation:** The dealer may request photos or videos of the issue to support the claim. Clear visual documentation helps speed up the evaluation process.

**Dealer Initiates the Claim:** The dealer will submit a claim on your behalf to the Diamond C Warranty Team with all the necessary information and supporting materials.

**Warranty Team Review:** Diamond C's Warranty Team will assess the claim to determine if the issue qualifies under warranty coverage. They may request additional info or clarification.

**Claim Resolution:** If approved, the Warranty Team will coordinate with the dealer to provide parts, labor, or other remedies as outlined in the warranty terms. The dealer will then carry out the necessary repairs or service.



# TRAILER MAINTENANCE SCHEDULE

Thank you for choosing Diamond C Trailers - we're honored to be part of your journey. Your trailer was built with pride and precision. With proper maintenance, it will serve you reliably for years to come. This maintenance schedule is here to help you protect your investment, ensure safe operation, and get the most out of every haul. Regular upkeep not only extends the life of your trailer but also keeps you confidently moving forward.

At Diamond C, we believe in one simple philosophy: **Do Work, Love Strong**. It's more than a slogan – it's our promise to deliver quality you can trust and support that keeps you rolling.

## Pre-Trip

**Perform a quick safety and functionality check:**

- Check tire pressure and tread wear
- Verify lights and turn signals are working
- Inspect coupler, gooseneck, or king pin for damage and functionality
- Ensure safety chains are attached and undamaged
- Check brake operating system (*breakaway*)
- Check brake type (*hydraulic, electric*)
- Lubricate all grease points (*as needed*)

## Every 6 months or 6,000 Miles

**Routine inspection to catch wear early:**

- Check tire pressure, tread depth, and sidewall condition
- Inspect suspension components (springs, hangers, equalizers)
- Test all trailer lights and inspect wiring for wear
- Lubricate all grease points
- Inspect safety chains and hooks
- Check wheel bearings for play or grinding (grease as needed)
- Inspect wire harness
- Thoroughly wash trailer and touch up any possible blemishes
- Verify that all reflective tape is not torn or missing

## Every 12 Months or 12,000 Miles

**Annual inspection for longevity and road-readiness:**

- Inspect brake lines, and all brake systems
- Inspect couplers, hitch balls, or gooseneck parts
- Inspect wheel bearings and grease or oil level (if necessary)
- Inspect hydraulic systems
- Check flooring for cracks or damage

**Annual DOT inspection (*as necessary*)**

## Inspect Lug Nuts & Re-Torque Schedule:

- **Initial Torque Check:** Re-torque lug nuts after the first 10, 25, and 50 miles of use.
- **Routine Checks:** Inspect and re-torque every 3 months or 3,000 miles, whichever comes first.
- **Before Every Trip:** Visually inspect lug nuts for looseness or damage.

## TORQUE SPECIFICATIONS:

STUD SIZE	LUG NUT TYPE	TORQUE SPECIFICATIONS	WHEEL SIZE & TYPE	WHEEL MATERIAL
1/2"	CONED	90-120 FT. -LB.	15"	STEEL
1/2"	CONED	90-120 FT. -LB.	16"	STEEL
9/16"	CONED	120-140 FT. -LB.	16"	STEEL
5/8"	FLANGED NUTS (NON-ROTATING FLANGE)	275-325 FT. -LB.	17.5" SINGLE OR 16" DUAL"	STEEL
1/2"	CONED	90-100 FT. -LB.	15"	ALUMINUM
9/16"	CONED	120-140 FT. -LB.	16"	ALUMINUM
5/8"	FLANGED NUTS (ROTATING FLANGE)	150 FT. -LB.	16"	ALUMINUM

## Coupler Bolts Inspection Frequency:

- Initial Inspection: After the first 50 miles of towing.
- Routine Checks: Every 3 months or 3,000 miles, or before long trips.
- Before Every Trip: Perform a quick visual check for looseness, rust, or missing hardware.

## Coupler Torque Specifications:

- 2 5/16, 30k coupler- 125 ft. lbs. minimum while uncoupled
- 3", 40k coupler- 200 ft. lbs. minimum while uncoupled

*If you notice repeated loosening of bolts or unusual wear, stop towing and consult a qualified service technician. Never attempt to tow with a compromised coupler assembly.*

*For maintenance help, visit Diamond C's organized manuals page:  
[diamondc.com/service-maintenance-manuals](http://diamondc.com/service-maintenance-manuals).*



# LIMITED COATING WARRANTY POLICY

## *The DM Coating System*

The [DM Coating System](#) (Difference Maker) is Diamond C's advanced multi-step powder coat process, engineered to deliver superior durability and lasting curb appeal. Each trailer frame is blasted clean, washed in a five-stage reverse-osmosis process, and force-dried at 300°F to prevent flash rusting. A zinc-rich epoxy primer is then applied for maximum corrosion resistance, followed by a smooth, high-gloss topcoat for protection and aesthetics. Finally, the trailer is cured in a 165-foot oven at 450°F, ensuring the primer and topcoat fully bond. The result is a finish built to resist chips, fight corrosion, and maintain gloss and color over time.

## *Coating Warranty & Repair*

Primary warranty coverage is intended for issues such as inadequate coating coverage and/or lack of coating adhesion.

Rust bleed - the drainage of orange-colored moisture from between overlapping layers of steel where coating cannot fully reach - can occur on all trailers regardless of color. However, it is generally more noticeable on lighter-colored trailers (white, silver, etc.). Rust bleed is not considered a defect. Rather, it is a normal result of industry-standard manufacturing processes in which trailers are fully assembled prior to coating.

This process can allow moisture and contaminants trapped within seams and joints to surface over time, creating the appearance of rust bleed in areas where materials overlap.

The recommended maintenance practice is to keep these areas clean and dry. Rust bleed should not be left unattended. The recommended repair process is to properly clean and treat affected seams and weld areas using a rust neutralizer and touch-up air-dry paint. Diamond C can provide the necessary materials to perform these repairs and help maintain the trailer's appearance and protective finish.

### ***All paint repairs must follow this process:***

#### **Step 1: Take Trailer to Dealer**

Bring your trailer to your nearest authorized [Diamond C dealer](#) as soon as you notice paint damage.

#### **Step 2: Dealer Inspection**

The dealer will inspect the affected area, take photos, and document the damage to share with Diamond C's warranty team.

#### **Step 3: Warranty Team Review**

The dealer and Diamond C's warranty team will review the claim together and determine whether the damage qualifies for warranty coverage.

#### Step 4: Repair at Dealer

If approved, the repair is performed at the [Diamond C dealer](#). All paint-related warranty work is carried out using industry-standard wet paint spot-repair methods provided by Diamond C's manufacturing process.

#### Step 5: After-Repair Care

After the repair, customers should follow recommended maintenance practices – including regular washing, avoiding harsh chemicals, and promptly touching up chips – to maintain coverage and extend the life of the finish.

## Exclusions from Coverage

The following conditions are not covered under the Diamond C Trailers Limited Coating Warranty:

- Damage from accidents, collisions, or impact from stone chips and road debris
- Acts of vandalism or intentional damage
- Environmental damage, including acid rain, chemical fallout, salt, or prolonged sun exposure resulting in fading or oxidation
- Damage from improper maintenance, such as the use of harsh chemicals, abrasive cleaners, or failure to wash after exposure to corrosive substances (e.g., road salts, fertilizers, or industrial fallout)
- Surface rust, corrosion, or deterioration caused by neglect or lack of routine cleaning and maintenance

All approved warranty coating repairs are completed **using wet paint methods**, which may differ from the original DM powder-coat application. These exclusions apply regardless of cause or circumstance and supersede any implied coverage.

## Why This Matters

Maintaining the integrity of your trailer's finish is vital for both **appearance and protection**. While the DM Coating System is engineered for long-lasting durability, any chips, scratches, or neglected damage can expose the steel underneath to rust and corrosion. Following the proper repair process through your Diamond C dealer and warranty team ensures that issues are evaluated correctly, repaired using approved methods, and that your trailer remains protected for years to come.

## Depreciation / Pro-Rated Coverage

In the event that a paint-related defect cannot be repaired to Diamond C's standards, Diamond C shall, at its sole discretion, apply a depreciation schedule to determine the prorated value of the affected component. The prorated value is based on the time elapsed since the trailer's original in-service date.