



WARRANTY COVERAGE

Six (6) Year Structural Warranty

At Diamond C Trailers, we stand behind the quality and craftsmanship of our products. We proudly offer a 6-Year Limited Structural Warranty, ensuring that the structural components of your trailer are free from defects in materials and workmanship under normal use and service.

This warranty applies exclusively to the trailer's structure, including the main frame, cross-members, railings, and sub-frame components, and is valid for a period of six (6) years from the original warranty start date.

Our commitment to durability and performance means you can haul with confidence, knowing your trailer is built to last.

Two (2) Year Comprehensive Warranty

Diamond C Trailers provides a two-year limited warranty covering all trailer components. This warranty ensures that each component is free from defects in materials and workmanship when used under normal operating conditions. Coverage begins on the original warranty start date.

Limitations of Warranty

Diamond C Trailers' obligation under this Limited Warranty is strictly limited to the repair or replacement of defective parts. Authorized warranty services may be carried out by an authorized Diamond C dealer, or another approved service provider—with prior written consent from Diamond C Trailers.

This warranty does not cover incidental or consequential damages. Such exclusions include, but are not limited to, loss of use, downtime, lost income, inconvenience, or commercial losses—except where otherwise required by applicable state law.

Transportation Costs Excluded

All transportation costs associated with delivering a Diamond C trailer to or from a dealer, authorized repair facility are the sole responsibility of the trailer owner. Diamond C Trailers does not cover or reimburse any transportation-related expenses under this warranty.

Warranty Void

This Limited Warranty shall be rendered null and void under the following conditions:

Diamond C Trailers shall bear no responsibility for damage resulting from accidents, negligence, misuse, overloading, or improper application of the trailer or its components. Any use of the trailer in excess of its Gross Vehicle Weight Rating (GVWR), as indicated on the certificate plate, constitutes misuse and will result in the immediate termination of all warranty coverage.

Furthermore, any unauthorized modifications, alterations, or repairs performed without the prior written approval of Diamond C Trailers shall void this warranty in its entirety.

Warranty Disclaimer

This Limited Warranty is the sole warranty provided by Diamond C Trailers and is offered in place of all other warranties or representations, whether express or implied. Diamond C Trailers makes no additional warranties, including, but not limited to, any implied warranties that the product is suitable for general use or for any specific intended use. No individual or dealer is authorized to modify, extend, or make additional warranties on behalf of Diamond C Trailers.

To Initiate A Warranty Claim

Please contact your nearest Diamond C Trailers dealer for assistance. Your nearest dealer can be found here: <https://www.diamondc.com/find-a-dealer/#/>

Be ready to provide the following:

- Last 6 numbers of the VIN (Vehicle Identification Number)
- Date of purchase
- Proof of ownership (if requested)

Explain the Issue in Detail: Describe the problem clearly and accurately. Include when it started, how it affects trailer use, and any signs of damage or malfunction.

Submit Photos or Documentation: The dealer may request photos or videos of the issue to support the claim. Clear visual documentation helps speed up the evaluation process.

Dealer Initiates the Claim: The dealer will submit a claim on your behalf to the Diamond C Warranty Team with all the necessary information and supporting materials.

Warranty Team Review: Diamond C's Warranty Team will assess the claim to determine if the issue qualifies under warranty coverage. They may request additional info or clarification.

Claim Resolution: If approved, the Warranty Team will coordinate with the dealer to provide parts, labor, or other remedies as outlined in the warranty terms. The dealer will then carry out the necessary repairs or service.



TRAILER MAINTENANCE SCHEDULE

Thank you for choosing Diamond C Trailers - we're honored to be part of your journey. Your trailer was built with pride and precision. With proper maintenance, it will serve you reliably for years to come. This maintenance schedule is here to help you protect your investment, ensure safe operation, and get the most out of every haul. Regular upkeep not only extends the life of your trailer but also keeps you confidently moving forward.

At Diamond C, we believe in one simple philosophy: **Do Work, Love Strong**. It's more than a slogan - it's our promise to deliver quality you can trust and support that keeps you rolling.

Pre-Trip

Perform a quick safety and functionality check:

- Check tire pressure and tread wear
- Verify lights and turn signals are working
- Inspect coupler, gooseneck, or king pin for damage and functionality
- Ensure safety chains are attached and undamaged
- Check brake operating system (*breakaway*)
- Check brake type (*hydraulic, electric*)
- Lubricate all grease points (*as needed*)

Every 6 months or 6,000 Miles

Routine inspection to catch wear early:

- Check tire pressure, tread depth, and sidewall condition
- Inspect suspension components (springs, hangers, equalizers)
- Test all trailer lights and inspect wiring for wear
- Lubricate all grease points
- Inspect safety chains and hooks
- Check wheel bearings for play or grinding (grease as needed)
- Inspect wire harness
- Thoroughly wash trailer and touch up any possible blemishes
- Verify that all reflective tape is not torn or missing

Every 12 Months or 12,000 Miles

Annual inspection for longevity and road-readiness:

- Inspect brake lines, and all brake systems
- Inspect couplers, hitch balls, or gooseneck parts
- Inspect wheel bearings and grease or oil level (if necessary)
- Inspect hydraulic systems
- Check frame/flooring for cracks or damage

Annual DOT inspection (*as necessary*)

Inspect Lug Nuts & Re-Torque Schedule:

- **Initial Torque Check:** Re-torque lug nuts after the first 10, 25, and 50 miles of use.
- **Routine Checks:** Inspect and re-torque every 3 months or 3,000 miles, whichever comes first.
- **Before Every Trip:** Visually inspect lug nuts for looseness or damage.

TORQUE SPECIFICATIONS:

STUD SIZE	LUG NUT TYPE	TORQUE SPECIFICATIONS	WHEEL SIZE & TYPE	WHEEL MATERIAL
1/2"	CONED	90-120 FT. -LB.	15"	STEEL
1/2"	CONED	90-120 FT. -LB.	16"	STEEL
9/16"	CONED	120-140 FT. -LB.	16"	STEEL
5/8"	FLANGED NUTS (NON-ROTATING FLANGE)	275-325 FT. -LB.	17.5" SINGLE OR 16" DUAL"	STEEL
1/2"	CONED	90-100 FT. -LB.	15"	ALUMINUM
9/16"	CONED	120-140 FT. -LB.	16"	ALUMINUM
5/8"	FLANGED NUTS (ROTATING FLANGE)	150 FT. -LB.	16"	ALUMINUM

Coupler Bolts Inspection Frequency:

- Initial Inspection: After the first 50 miles of towing.
- Routine Checks: Every 3 months or 3,000 miles, or before long trips.
- Before Every Trip: Perform a quick visual check for looseness, rust, or missing hardware.

Coupler Torque Specifications:

- 2 5/16, 30k coupler- 125 ft. lbs. minimum while uncoupled
- 3", 40k coupler- 200 ft. lbs. minimum while uncoupled

If you notice repeated loosening of bolts or unusual wear, stop towing and consult a qualified service technician. Never attempt to tow with a compromised coupler assembly.

*For maintenance help, visit Diamond C's organized manuals page:
diamondc.com/service-maintenance-manuals.*