



IMPORTANT SAFETY RECALL

NHTSA Recall Number: **24V853**

January 15, 2025

Re: Recall of Certain MY2023 and MY2024 Diamond C HDT210 (all trim models), HDT208 (all trim models), and HDT307 (all trim models).

Dear Diamond C Trailer Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Reason for the Recall

RoadClipper Enterprises, Inc. d/b/a Diamond C Trailers Mfg ("Diamond C") has decided that a defect which relates to motor vehicle safety exists in certain model year 2023 & 2024 Diamond C HDT210 (all trim models), HDT208 (all trim models), and HDT307 (all trim models) trailers. Specifically, this recall involves HDT210, HDT208 and HDT307 Trailers of all trim models manufactured between June 1, 2023-December 11, 2024 (the "Covered Trailers").

Description of Defect and Risk

The Covered Trailers have an axle configuration referred to as a "torsion axle." The Covered Trailers use fasteners used to secure the torsion axle to the assembly frame may loosen over time. If this occurs, the torsion axle may roll up in the axle hanger assembly and could come loose from the trailer. When this condition occurs, there could be an increased risk of an accident involving your Covered Trailer or other vehicles on the roadway.

What Diamond C Is Going to Do

Diamond C will remedy the safety defect in the Covered Trailers by installing fastener replacements and spacers/shims. This will be done without charge to you. The working time required to complete this repair is approximately 1.0 hours.

Repairs may take place at Diamond C dealer facilities. Diamond C will supply dealers with repair kits and detailed instructions. If a Diamond C dealer facility is not readily accessible, owners may take their trailers to a third-party service center to have the repairs performed. For third party service, the owner must notify Diamond C warranty department, prior to service, by phone at (903) 380-7117 or by email at recall@diamondc.com with the name and location where desired service is to be performed. Diamond C

may have recommendations of service facilities where you should have the repair performed. Diamond C will work directly with the approved service center to provide materials and work instructions.

NOTICE: Transportation of any trailer to and/or from your dealer or any approved repair facility shall be the responsibility of the trailer owner. *Diamond C Trailer Mfg. will not be liable for any such costs.* Owners who choose to perform the axle replacement outside of the Diamond C dealer network or at an unapproved 3rd party vendor will not be eligible for ongoing warranty coverage of the torsion axle and/or torsion frame assembly.

What You Should Do

Please contact your dealer as soon as possible to schedule the free repair. Alternatively you may contact Diamond C by phone at (903) 380-7116 (warranty department) or by email at Dcwest@diamondc.com, Dccentral@diamondc.com, and Dceast@diamondc.com. It is helpful to have a copy of this letter when you take your trailer in for the recall remedy.

If you already paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement. Please contact Diamond C by phone at (903) 380-7116 (warranty department) or by email at Dcwest@diamondc.com, Dccentral@diamondc.com, and Dceast@diamondc.com, for further information. Claims may also be submitted by mail to Diamond C at 4006 FM 3417, Mount Pleasant, TX 75455. Documentation supporting any such claims should, at a minimum, identify the trailer involved, specify who performed the repairs, detail what repairs were made, and provide the date and cost of the repairs.

You have received this letter because our records indicate that you are the current owner. If you are no longer the trailer owner, please provide us with any contact information that you may have so that we can contact the new owners. Please call at (903) 380-7116 (warranty department) or by email at Dcwest@diamondc.com, Dccentral@diamondc.com, and Dceast@diamondc.com.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you believe Diamond C has failed to remedy the defect without charge or if, after having attempted to take advantage of this recall, you believe you have not been able to have your trailer remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Please accept our utmost apologies for this inconvenience. Please know that we have taken this action in the interest of your safety and continued satisfaction with our trailers.

Best regards,
Diamond C