



## Sr. Director of Operations

### **About Diamond C:**

Founded in 1985 by Kim and Mike Crabb, Diamond C has grown from a small, local manufacturer to a 800+ team members strong company. Today, Diamond C is still a family-owned and operated company in Mt. Pleasant, TX, Diamond C continues to strive to produce innovative, feature-rich custom trailers while promoting the well-being and success of its team members, customers, and community abroad.

### **Overview:**

We are seeking a highly experienced and skilled Senior Director of Operations Support to lead our company's operational support functions. The successful candidate will be responsible for overseeing continuous improvement, maintenance, safety, industrial engineering, and facilities management. This position is located in Mt. Pleasant, TX.

### **Responsibilities:**

- Develop and implement strategies to improve operational efficiencies, reduce costs, and increase productivity.
- Provide leadership, guidance, and support to the maintenance, safety, industrial engineering, and facilities teams.
- Ensure compliance with safety regulations and industry standards to maintain a safe and secure work environment.
- Develop and manage the operational support budget to ensure financial goals are met.
- Collaborate with cross-functional teams to identify and resolve operational issues.
- Oversee the design, construction, and maintenance of facilities, including building systems, equipment, and infrastructure.
- Drive continuous improvement efforts in all areas of responsibility, including process improvement, technology, and cost reduction.
- Develop and maintain relationships with vendors, suppliers, and contractors to ensure timely and cost-effective delivery of services and materials.
- Implement and maintain performance metrics and standards to track progress and measure success.

### **Skills and Qualifications:**

- Bachelor's degree in Engineering, Business Administration, or a related field. Master's degree preferred.
- 10+ years of experience in operations management, industrial engineering, facilities management, or related fields.
- Proven track record of driving operational improvements and cost savings.
- Strong leadership and management skills, with experience leading cross-functional teams.
- Lean Six Sigma Green Belt, Black Belt preferred.

The logo for Diamond C Trailers features a blue diamond-shaped icon with a white outline on the left. To its right, the words "DIAMOND C" are written in a large, bold, black, italicized sans-serif font. Below "DIAMOND C", the word "TRAILERS" is written in a smaller, bold, black, italicized sans-serif font.

# **DIAMOND C**

## **TRAILERS**

- Excellent analytical, problem-solving, and decision-making skills.
- Knowledge of safety regulations and industry standards.
- Strong communication and interpersonal skills, with the ability to build and maintain relationships with internal and external stakeholders.
- Proficient in Microsoft Office, Google Suite preferred and project management software.
- If you are a highly motivated and experienced professional with a proven track record of success in operations management and support, we encourage you to apply for this exciting opportunity.

*We encourage and welcome applicants with any and all backgrounds, experiences, abilities, and competencies. All decisions regarding hiring, promotion, discipline, and discharge are based on qualifications, merit, and the needs of the business. We are an equal opportunity employer.*